



## PREMIER PORTABLES

Premier Portables would like to implement a plan that will help our customers and our company during any hurricanes or other severe storms that may come our way. This plan will help us both to minimize damage and to get service back up and running as soon as possible.

### POLICY

- 1) Preparation for the hurricane will begin 3-4 days out from expected landfall.
- 2) All NORMAL SERVICES will be stopped as soon as we feel it is necessary to start to secure our own facilities, at least 48 hours from expected landfall.
- 3) All equipment that is located on barrier islands and waterways will have priority over land locked areas.

As you can understand it is physically impossible to remove all units from every site in a short period of time to prepare for the storm. ***We will pump dry all our units on their regularly scheduled service day at your request leading up to the storms predicted landfall.*** Every effort will be made in order to protect our equipment as well as your site. If we are unable to make it to your site before you need to prepare, we suggest the following ways you can secure units.

### SECURING YOUR PREMIER PORTABLES EQUIPMENT

\*\*\*\*This will help us and get your service back as soon as the storm has passed\*\*\*\*

- 1) If possible, place inside a garage or covered storage area, or against a building.
- 2) Secure it to a solid tree, telephone pole or dumpster.
- 3) Keep the door facing a heavy object or structure to prevent easy opening in the winds.
- 4) Weigh the restroom down by placing concrete blocks on the floor.



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### **THINGS TO PLEASE UNDERSTAND**

- 1) Acts of nature are uncontrollable. Patience and understanding in times of crisis are very much appreciated. Service delays may be expected as our service times will take longer to get back on our normal schedule.
- 2) Premier Portables is not responsible for any damage done from equipment that the customer has rented. It is the responsibility of the customer to secure their job sites the best they can on all equipment rented.
- 3) Getting service back up to full speed is our highest priority and we will accomplish this as soon as we can.

**IF OUR EQUIPMENT MUST BE PICKED UP THERE WILL BE A PICKUP FEE ALONG WITH A RE-DELIVERY FEE THAT WILL VARY UPON THE AREA.**

Thank you all for your help and support in this time of uncertainty. It will help you and Premier Portables to continue the service you have come to expect from us over the years.

Sincerely,

Robin Youmans



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